

**Commonwealth Office of Technology  
2013/14 Service Rates**

Activity	Rated Service Name	Unit of Measure	FY11/12 Rate	FY13/14 Rate
CP10	Print - Hard Copy	Per 100 pages	\$6	\$6
CS10	Application Development	Per hour	\$75	\$75
CS20	Project Management	Per hour	\$75	\$75
CS30	Infrastructure Consulting	Per hour	\$43	\$75
CS40	Infrastructure Installation	Per hour	\$43	\$75
DC10	Data Comm Management - Low Utilization	Per WAN circuit	\$50	\$100
DC30	Data Comm Management - High Utilization	Per network attached	\$500	\$500
DC40	Data Comm Management - DSL	Per DSL line	\$100	\$100
DT10	Desktop Device Support	Per device, per month	\$50	\$55
DT20	Laptop Support	Per laptop, per month	\$75	\$75
FW10	Firewall - Tier I	Per firewall, per month	\$825	\$825
FW20	Firewall - Tier II	Per firewall, per month	\$200	\$200
MB10	Messaging Service - Basic	Per mailbox, per month	\$4	\$4
ME10	Messaging Service - Enhanced	Per mailbox, per month	\$7	\$6
MX10	Messaging Service - Fax	Per desktop client, per month	\$40	\$40
MW10	Messaging Service - Wireless	Per Blackberry device, per mo	\$15	\$15
MN10/30	Enterprise Server Support -1st/2nd Shift	Per CPU Hour	\$1,550	\$1,550
MN20	Enterprise Server - Online CPU minutes	Per CPU Minute	\$35	\$35
MN40	Enterprise Server - CICS CPU minutes	Per CICS CPU Minute	\$85	\$85
ST10	Storage - Mainframe (z/OS) DASD	Per Megabyte, per month	\$0.005	\$0.005
ST30	Storage - Mainframe (z/OS) Tape	Per 10K I/O's	\$1	\$1
ST40	Storage - Mainframe (z/OS) RDS	Per 100 pages	\$0.55	\$0.55
ST80	Storage - Open Systems	Per GB allocated, per month	\$0.30	\$0.30
ST90	Storage - Open Systems Backups	Per GB protected, per month	\$0.15	\$0.15
UX10	UNIX Server Support - Small/Med	Per server, per month	\$750	\$750
VC10	Voice Communications - Local Service	Per Centrex circuit, per month	\$30	\$30
VC20	Voice Communications - Calling/Cr Crd	Per minute	\$0.15	\$0.42
VC30	Voice Communications - Dir. Asst	Per call	\$1.65	\$5
VC40	Voice Communications - Equip Maint	Per hour	\$75	\$75
VC50	Voice Communications - Long Dist.	Per minute	\$0.03	\$0.03
VC60	Voice Communications - VoIP Handset	Per handset, per month	\$10	\$10
VP10	Virtual Private Networking Connection	Per VPN account, per month	\$5	\$5
WN10	Wintel Server Support - App/DB	Per server, per month	\$350	\$350
WN20	Floor Space Only	Per 16 sq. ft, per month	\$250	\$300
WN40	Wintel Server Support - Domain Controller	Per controller, per month	\$75	\$175
WN50	Wintel Server Support - Virtual	Per server, per month	\$175	\$175

**NOTES - COT Rated Services**

DC20	Data Comm Management - Med Utilization	This rate is being discontinued. The line-speed threshold for the DC10 (Low) offering is increased to encompass the former DC20 (medium) speed
<p>COT is replacing the storage services below with a new line of storage services - see ST80 and ST90 above. The goal of the new offerings is to decrease the overall storage costs for the Enterprise as the rates have been reduced by as much as 57%. Depending on the type of data stored (application data, MS Office files, audio/video files, scanned docs, etc.) and the daily change rate of the data, agencies may experience differences in the percentage change from the old storage rates.</p>		
ST20	Storage - Open Systems Tape (TSM)	This rate is being discontinued. Data backup offerings are consolidated into the ST90 - Backup service
ST50	Storage - Open Systems (SAN)	This rate is being discontinued. Open Systems storage offerings are consolidated into the ST80 - Open Systems Storage service
ST60	Storage - Network Attached (NAS)	This rate is being discontinued. Open Systems storage offerings are consolidated into the ST80 - Open Systems Storage service
ST70	Storage - Remote Backups	This rate is being discontinued. Data backup offerings are consolidated into the ST90 - Backups service